

Advancing Public Health Data Interoperability with Integration Accelerators

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Inc. and Slack Technologies. Inc., and the resolution or settlement thereof: regulatory developments and regulatory investigations involving us or affecting our industry: our ability to successfully introduce new services and product features, including any efforts to expand our services; the success of our strategy of acquiring or making investments in complementary businesses, joint ventures, services, technologies and intellectual property rights; our ability to complete, on a timely basis or at all, announced transactions; our ability to realize the benefits from acquisitions, strategic partnerships, joint ventures and investments, including our July 2021 acquisition of Slack Technologies, Inc., and successfully integrate acquired businesses and technologies; our ability to compete in the markets in which we participate; the success of our business strategy and our plan to build our business, including our strategy to be a leading provider of enterprise cloud computing applications and platforms; our ability to execute our business plans; our ability to continue to grow unearned revenue and remaining performance obligation; the pace of change and innovation in enterprise cloud computing services; the seasonal nature of our sales cycles: our ability to limit customer attrition and costs related to those efforts; the success of our international expansion strategy; the demands on our personnel and infrastructure resulting from significant growth in our customer base and operations, including as a result of acquisitions; our ability to preserve our workplace culture, including as a result of our decisions regarding our current and future office environments or work-from-home policies: our dependency on the development and maintenance of the infrastructure of the Internet: our real estate and office facilities strategy and related costs and uncertainties: fluctuations in, and our ability to predict, our operating results and cash flows: the variability in our results arising from the accounting for term license revenue products: the performance and fair value of our investments in complementary businesses through our strategic investment portfolio: the impact of future gains or losses from our strategic investment portfolio, including gains or losses from overall market conditions that may affect the publicly traded companies within our strategic investment portfolio; our ability to protect our intellectual property rights; our ability to develop our brands; the impact of foreign currency exchange rate and interest rate fluctuations on our results; the valuation of our deferred tax assets and the release of related valuation allowances; the potential availability of additional tax assets in the future; the impact of new accounting pronouncements and tax laws; uncertainties affecting our ability to estimate our tax rate; uncertainties regarding our tax obligations in connection with potential jurisdictional transfers of intellectual property, including the tax rate, the timing of the transfer and the value of such transferred intellectual property; uncertainties regarding the effect of general economic and market conditions: the impact of geopolitical events: uncertainties regarding the impact of expensing stock options and other equity awards; the sufficiency of our capital resources: the ability to execute our Share Repurchase Program: our ability to comply with our debt covenants and lease obligations: the impact of climate change, natural disasters and actual or threatened public health emergencies; and our ability to achieve our aspirations, goals and projections related to our environmental, social and governance initiatives.



What to Expect From Today's Session

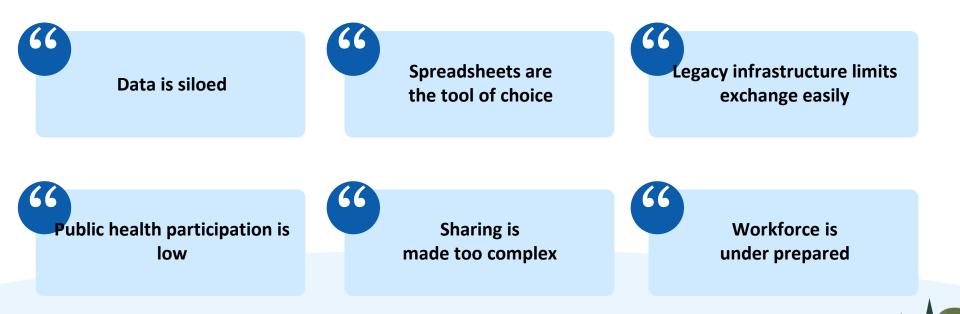


Understand the challenges facing public health data exchange **Demystify the ease** by which interoperability can be achieved

Learn how you can use MuleSoft to accelerate common agreement

We Have Critical Data Sharing Challenges





Solving for These is Easier Said Than Done MuleSoft from Salesforce Challenges **Public Health** HHS & CDC **Partners Siloed Processes** A **Multiple Data Formats** Epic **IMZ Gateway** e **Proprietary Systems** Immunization DCIPHER Cerner Information Lack of IT Resources NBS, EIP, Others 3 Legacy Tech Surveillance Labs **Birth/Death HHS Protect** Registries **Multiple Ways to share**



MuleSoft's Advantage

Modern APIs as secure, reusable building blocks



Fast and agile by design

Pluggable, reusable building blocks supporting hybrid deployment



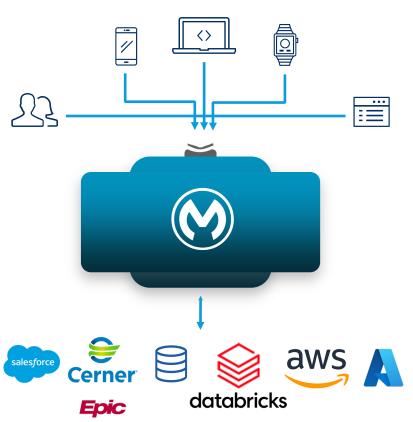
Secure across endpoints

Built-in security and governance at every node

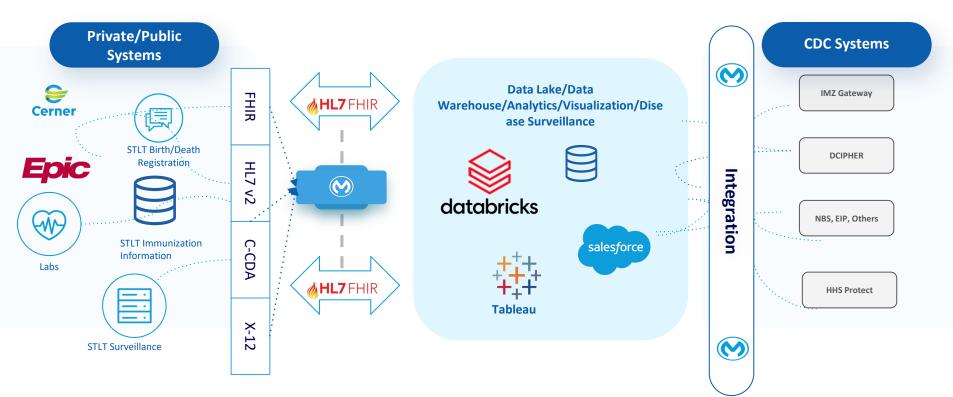


Dramatically lower costs

Lower development costs through reuse and self-service







Realized in your North Star Architecture

Breaking down public health data silos



MuleSoft Anypoint Platform

World's #1 integration and API platform for public health agencies



Unlock and unify data anywhere

Integrate systems wherever they reside — on-premises, cloud, or hybrid

Securely empower your organization with APIs

Allow API discovery and reuse with centralized management and governance

Enable public health interoperability, *faster*

Easily apply proven assets and best practices from an API and integration marketplace. Accelerate delivery with no code/low code and 200+ connectors, templates, and examples.



MuleSoft Accelerator for Healthcare

Deliver connected healthcare experiences, faster

Enable data interoperability

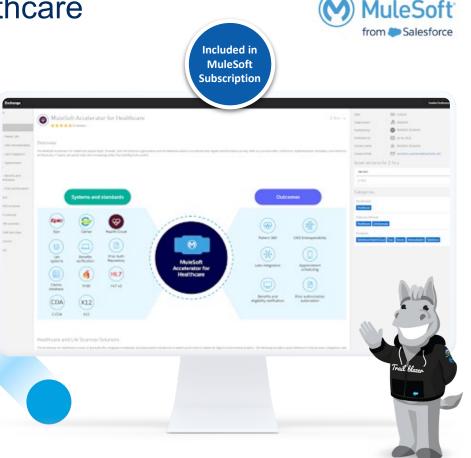
Unlock and extend data across various stakeholders and support adoption of industry standards including USCDI, FHIR, HL7v2, X12, and C-CDA

Power Citizen 360 and population health initiatives

Expose critical EHR data using pre-built assets to patient engagement platforms including Salesforce Health Cloud as well as data lake/house systems like Databricks, Snowflake

Establish a future-proof foundation

Benefit from our proven, API-led approach that allows for flexibility, agility, and reuse for related future use cases on the horizon



Comprehensive FHIR R4 support



Includes all 145 FHIR R4 resources and other assets to support developing FHIR APIs

Category	Library	API Specification
	CapabilityStatement [N]	CapabilityStatement [N]
	StructureDefinition [N]	StructureDefinition [N]
	ImplementationGuide	ImplementationGuide
	SearchParameter	SearchParameter
-oundation -	OperationDefinition [N]	OperationDefinition [N]
Confirmance	CompartmentDefinition	CompartmentDefinition
	MessageDefinition	MessageDefinition
	StructureMap	StructureMap
	GraphDefinition	GraphDefinition
	ExampleScenario	ExampleScenario
Foundation - Terminology	CodeSystem [N]	CodeSystem [N]
	ValueSet [N]	ValueSet [N]
	ConceptMap	ConceptMap
	NamingSystem	NamingSystem
	TerminologiesCapabilities	TerminologiesCapabilities
Foundation - Security	Provenance	Provenance
	AuditEvent	AuditEvent
	Consent	Consent

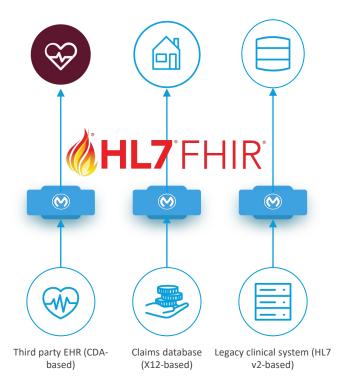
R4 assets include:

- USCDI library
- Full list of FHIR R4 resources
- FHIR error API Policy: Captures error responses and formats them in an FHIR OperationOutcome-compliant format

Accelerator for Healthcare FHIR Converters

Transform legacy healthcare standards using MuleSoft



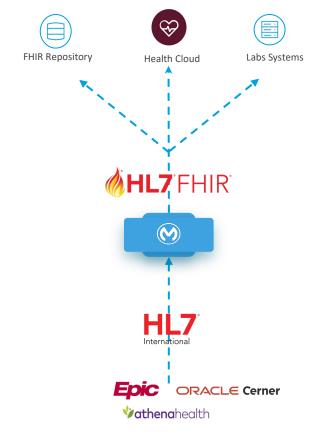


Capabilities and benefits

- Follows industry **best practices** prescribed by HL7 and X12
- Remove manual work associated with conversion
- Solution supports most frequently used document / event types across HL7 v2, C-CDA and X12
- Easily **modified and extended** for customer-specific requirements

Convert Healthcare Data From HL7v2 to FHIR





HL7 v2 to FHIR Converter

- Remove manual work associated with HL7 v2 and FHIR conversion
- Solution supports ADT A01 and OML O21, the most commonly used HL7 v2 messages
- HL7 connector is preconfigured for this use case to easily read HL7 v2 messages

Follow best practices prescribed by HL7

 Mappings follow implementation <u>guidelines</u> provided by HL7

Let's Break Down the Details

Alignment of Mulesoft with Common Agreement

Current challenges

Data necessary to meet interoperability rules is in a variety of different repositories

Data is multiple data formats (e.g. HL7, FHIR,CSV)

Making services accessible and discoverable is complex especially to CDC and public health partners at state, tribal, local and territorial levels

Integrations are point-to-point, tightly coupled, and built from scratch for most new use cases

Proprietary disease systems are a black box, not open or flexible



How Mulesoft solves for these

Data is orchestrated and composed to meet new interface requirements

Data transformation from raw format to FHIR R4

Required APIs are secure, easily discoverable, and consumable by stakeholders

Composability and reuse to accelerate interoperability and innovation

Openness and extensibility to meet the complexity and evolving needs of the healthcare



Large City Public Health Department

Pre-built FHIR integration assets accelerate access to critical population health data

1000

Of patient records

Development hours

Created a more complete patient view by quickly and securely converting legacy C-CDA format files from the Centers for Disease Control and regional hospitals into modern FHIR standard

Utilized pre-built implementation templates provided by the MuleSoft Accelerator for Healthcare to save over 300 hours of development time

Unified FHIR-formatted data in Microsoft Azure to provide visibility and access for analytics and data science teams to develop models and reports, informing their strategic population initiatives





Why agencies choose MuleSoft

Accelerate innovation with integration, API management, & automation







Accelerated delivery

Fast to start, faster over time

200

Resilient operations

Built-in reliability, scalability and visibility



Automated security

Security and governance by default Future-proof foundation

Flexible and built for change

Continue Your Journey With Us





Join us at the Salesforce Booth!

For a live demo of Healthcare Accelerator





Learn more online

Learn more about the Healthcare Accelerator at MuleSoft.com/exchange

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